

LEE'S BEES HONEY & HIVES (PTY) LTD

Website Legal Policies

These policies apply to all purchases made through the Lee's Bees Honey & Hives online store.

1. Privacy Policy (POPIA)

Lee's Bees Honey & Hives (Pty) Ltd respects your privacy and processes personal information in accordance with the Protection of Personal Information Act (POPIA). We only collect information required to process orders, communicate with customers, provide support and improve our services. Your information is never sold or rented to third parties. It may only be shared with trusted payment processors, courier companies or where required by law.

2. Terms & Conditions

By using this website, you agree to these Terms & Conditions. Product availability, descriptions, pricing and promotions may change without notice. Orders are subject to stock availability and verification. We reserve the right to refuse or cancel any order affected by pricing errors, fraud or unforeseen circumstances.

3. Payments

Payments are processed through secure payment providers. Orders will only be packed and dispatched once payment has been successfully received and cleared.

4. Shipping Policy

Orders are generally processed within 2-5 business days. Delivery times depend on your location and the courier service selected. Shipping charges are displayed during checkout. Tracking details will be supplied where available. Lee's Bees Honey & Hives (Pty) Ltd cannot be held responsible for delays caused by couriers, strikes, weather or events beyond our control.

5. Returns & Refunds

If you receive a damaged, defective or incorrect product, please notify us within 7 days of delivery. Due to food safety regulations, opened honey and edible products cannot be returned unless defective or where required by the South African Consumer

Protection Act.

6. Intellectual Property

All logos, branding, trademarks, slogans, photographs, artwork, product names, packaging designs, website content, graphics, marketing material and all other intellectual property are the exclusive property of Lee's Bees Honey & Hives (Pty) Ltd. No part may be copied, reproduced, distributed, modified or used without prior written permission.

7. Honey Disclaimer

Our honey is a natural product and may crystallise over time. Crystallisation is a sign of pure honey and does not affect quality. Honey is not suitable for infants under 12 months of age. Customers with known bee product allergies should consume our products with caution.

Contact

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